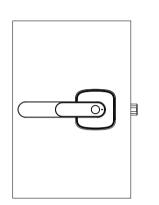
## User Manual for Digital Door Lock DH2000



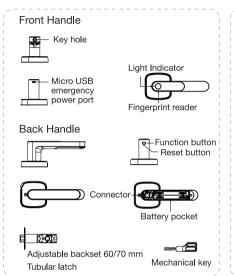
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## Components



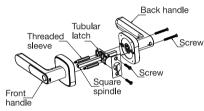


Please read these instructions carefully before you use the product. Functions and design of this product are subject to change without prior notice due to product improvement.

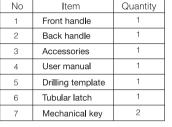


## Component List

No	Item	Quantity
1	Front handle	1
2	Back handle	1
3	Accessories	1
4	User manual	1
5	Drilling template	1
6	Tubular latch	1
7	Mechanical key	2









7. Insert the wire from the front handle through the hole into the back handle.



8. Connect the front handle wire into the corresponding socket on the back handle.



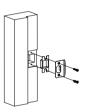
9. First, fasten the back handle and front handle with one screw (as shown).



10. Then press the back handle and fasten it with the second screw

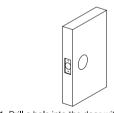


11. Put 4 pcs. of 1.5V AAA alkaline battery into the battery pocket and close the battery cover.

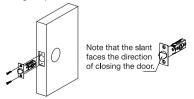


12. Install the strike plate and strike box at the door frame and fasten them with 2 pcs. of self-tapping screws.

## Installation steps

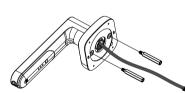


1. Drill a hole into the door with the supplied drilling template

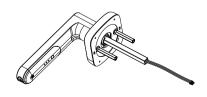


2. Insert the tubular latch into the door and use 2 pcs. of the self-tapping screw to fix it.





3. Install 2 pcs. of the threaded sleeve at the front handle



4. Thread the front handle wire through the square spindle hole and fix it.

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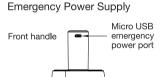


5. Open the battery cover plate from the tail of the back handle (as shown).



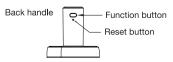
6. Thread the front handle wire and square spindle through the tubular latch.

## Instructions



If the battery is low power or empty, please connect the portable power bank to the USB Emergency power supply port. Instantly you can open the door and replace all batteries immediately.

### Restore Default Settings



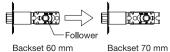
This procedure will delete all user fingerprints associated with the lock. Use a paper clip to long-press the reset button while the power is on. After hearing the voice prompt, please continue to press the button until restoring the factory settings.

### Mechanical Key Operation



Turn the key 90° and press the handle to open

### Adjust Backset Of Tubular Latch



Backset 60 mm

If the Backset of your door is 60 mm, no adjustment is required. If the backset is 70 mm, you need to adjust the tubular latch by pushing the follower to a backset of 70 mm.

### **Button Function**

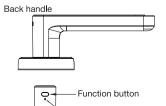
Function button:

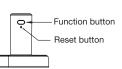
Passage mode, registered administrator/user fingerprint and mute mode

#### Reset button:

Restore default settings, delete the registered administrator/user fingerprint and Bluetooth pairing.

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## Lock operation

#### Demo Mode

When the lock is in factory mode any fingerprint can open the door. You have to experience the lock with



### Register Administrator Fingerprint

The first fingerprint you register is the administrator fingerprint. Subsequent finger registrations and deletions require the administrator authorization



fingerprint

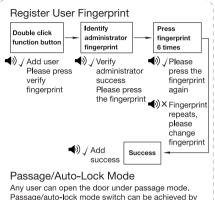
◆)) X Fail verify

to be deleted

√) / Verify administrator

administrator

SUCCESS



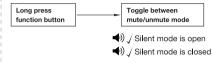
Success

(I) The door normally opens

√) / The door has been closed

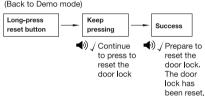
### Mute/Unmute Mode

No voice prompt when opening the door in a mute mode (retain light prompt). All other operations still h ave voice prompts. Mute/unmute mode switch can be achieved by long-pressing the function button.



### Restore Default Setting

This procedure will delete all fingerprints associated with the lock, including Bluetooth pairing of the App. (Back to Demo mode)



## Troubleshooting

#### Open The Door - 4 Ways:

- 3. By back handle: You can press down the back handle to open the door at any time.
- 4. By mechanical key: The mechanical key can open the door in emergency case. Please see operation process"Mechanical Key Operation".

### Change Voice Language:

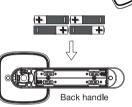
Take 1 battery out then keep pressing function button and put back the battery. Keep holding the button for 3 sec. Then the language will alternate between English and Chinese.

### Low Battery Alert

When the battery voltage is low, any function. fingerprint or Bluetooth operation, will voice prompt "The battery voltage is low, please replace batteries".

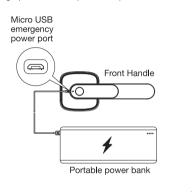
### Replacing The Batteries

Open the battery cover plate from the tail of the back handle as follows and replace all 4 batteries (AAA 1.5V alkaline) in the correct order as shown in the picture.



### Product stops working due to empty batteries

If the product stops working due to empty batteries. plug in a portable power bank to the micro USB Emergency power port on the front handle and use a fingerprint or mobile phone to open the door.

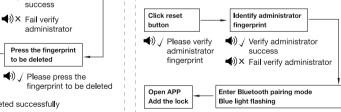


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Open the

#### Delete User Fingerprint Double click Identify administrator

the mobile phone before the App operates. The Bluetooth pairing process is as follows:



### Fingerprint deleted successfully Fingerprint does not exist

X Cannot delete administrator

reset button

When delete

fingerprint,

fingerprint

Success

please verify

administrator

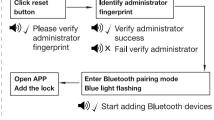
Note: This procedure cannot delete administrator fingerprints. If you would like to delete the administrator fingerprint, please follow the topic "Restore default setting".

## Bluetooth Pairing

clicking the function button.

Click function button

Support the operation of the door lock through Bluetooth and Häfele Smart Living App. App can be downloaded via App stores. It is necessary to pair the door lock to



#### Note: Please use this QR Code to download Häfele Smart Living APP.





## Open The Door - 4 Ways:

Press

1. By fingerprint: Both administrator and user fingerprints can open the door.



phones and Bluetooth devices can open the door from inside and outside the room.



## Troubleshooting

## Problem diagnostic

No Problem

140.	Problem	Check points
1	Power is not on	- Check if batteries are faulty - Check if batteries are inserted with the correct polarity (+,-) - Check if batteries completely discharged
2	Fingerprint cannot register	- Fingerprint registration (or identification) may cause problems e.g. the fingerprint is indistinct or blurred, or the fingerprint belongs to children - Press your fingerprint firmly in the centre of the sensor until identification was successful
3	Auto-lock does not work	- In passage mode, the door is always unlocked. Please click the function button to switch to auto-lock mode

Check points

## Problem diagnostic

No.	Problem	Check points
4	Locked door cannot be opened by fingerprint	- Check if the fingerprint is registered - Wipe and dry the finger and fingerprint reader - Please try again by expanding the contact area of the finger as much as possible
5	No sound when opening the door	- Check if the lock is in mute mode

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